



KONICA MINOLTA



KONICA MINOLTA VIDEO SOLUTION SERVICES HELPS TO CREATE A NEW WAY OF WORKING

**WHICH INCREASES THE WELLBEING
OF NURSING HOME RESIDENTS**



EXECUTIVE SUMMARY

An organisation operating residential nursing homes in Europe has implemented has installed Conview Care at one of its sites, to provide elderly people affected by dementia with a wider range of movement. In solutions includes Konica Minolta Video Solution Services cameras and together it is providing a new way of working which increases the wellbeing of its residents.

CUSTOMER PROFILE

An organisation operating residential nursing homes in Europe that houses elderly people affected by dementia.

CHALLENGES

Prior to commencing a planned renovation of two sections of one of its nursing homes, the company began looking for a new call-for-assistance system.

SOLUTION

After comparing several solutions, the organisation selected the Conview Care system, a solution that includes video surveillance, sound and motion detection and electronic wristbands. This combination automatically informs the staff if one of the residents exits the approved living zone. High resolution Konica Minolta VSS cameras function as smart video and audio sensors. In addition, an infrared ring developed by Gold-IP is provided, allowing for night-time surveillance. This naturally happens with the consent of the customers or their direct family, and with-out saving any images.

Each residence is equipped with a smart sensor with camera which automatically sends a message once a resident gets out of bed, and if help is needed, the care giver in charge can respond.

Using the Conview Care solution, the nursing home has created three living zones, allowing for 24/7 wander detection. The innermost zone consists of the floor where elderly people affected by dementia live. Within this zone, they can move with a greater feeling of freedom, as the previous boundary using air-lock doors has been removed from near the elevator. The second living zone consists of the entire building with nine floors and all shared areas, while the third zone has an additional open terrace and garden.



BENEFITS, RESULTS, ROI, FUTURE

"Since we have removed all physical boundaries our dementia patients have visibly thrived," comments the Manager of the nursing home. As soon as a resident ventures outside their allowed living zone, the care givers in charge are notified through a message on their smartphone. If a resident leaves the outermost zone and thus our premises, we can immediately bring him or her back.

The Manager adds, "Our employees no longer need to do unnecessary night-time rounds which may disturb the sleep of residents but can nevertheless immediately intervene if there really is a problem. Moreover, they feel that the new domotics ensures a lighter and happier atmosphere in the ward, which helps them enjoy their work more."

Approximately 40 flats over two floors have been equipped with Konica Minolta VSS cameras (Q25) connected to Conview Care. The Manager continues, "Until now, they have been working flawlessly. Implementing them was easier than expected and our care givers are also remarkably enthusiastic about and happy with them. They perceive it as a new way of working which increases the wellbeing of our residents."

Given these positive experiences, the nursing home plans to equip all flats with Conview Care and Konica Minolta VSS cameras over the coming years.





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LET'S TALK

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