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Our ref: 615/AKL

Your ref:

Date: 17 February 2025

Dear Dene

I hope this correspondence finds you and your team well.

I wanted to take this opportunity to write to you and express my gratitude for the support you and your team have provided over the last few months. My team and I are pleased with the services from Logixal. From Managed Print Services to Unified Communications and IT Managed Services, your team has consistently exceeded our expectations.

Although we are a paperless office, the Managed Print Services have made a huge difference in our daily operations. Not only have our printing costs gone down, but the efficiency and reliability of the service have been outstanding. The support team is always quick to respond and have been proactive in identifying and solving potential issues, saving us both time and money.

The Unified Communications setup has been a game-changer for us. The new phone system is flexible and robust, making communication smoother and more efficient than ever. The implementation was quick, and the training provided was thorough, ensuring that our team could take full advantage of the system's capabilities. My team and I never miss a call thanks to the communications app and ability to support staff working remotely.

Your IT Managed Services have kept our systems running seamlessly. The team's expertise and professionalism are evident in the quick, effective support we receive. They are always ready to help and provide valuable recommendations to enhance our IT infrastructure.

Your personal support has been exceptional. Your understanding of my firm's needs and challenges has been impressive, and your dedication to providing tailored solutions has greatly benefited my business.

Personally, I want to say that I am extremely grateful for your unwavering support in assisting me to navigate terms to terminate our contract with our previous supplier.

Contracted with the Legal Aid Agency



Dudley House | 31 Lower Road | Harrow | HA2 0DE

Thank you for all your hard work and support.

Yours sincerely

Ms. Amanjit Lalli

**Amanjit Lalli (Ms.)
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