



KONICA MINOLTA



**KONICA MINOLTA
VIDEO SOLUTION
SERVICES IMPROVES
SAFETY AND SECURITY
FOR A LARGE EUROPEAN BLOOD
DONATION CENTRE**

EXECUTIVE SUMMARY

A large blood donation centre, in a major European city, has installed Konica Minolta's Video Solution Services (VSS), for round-the-clock operations to deter theft and vandalism, as well as improve the safety and security for employees and donors at the site.



CUSTOMER PROFILE

A renowned blood donation organisation, which receives more than one million blood donations each year and operates a large centre in a major European city.

CHALLENGES

The centre was subjected to thefts of medical equipment, technology, money and the personal belongings of its employees. In addition to access control and protection against theft, the organisation wanted to deter against vandalism. Another aim was for medical staff to be able to observe donors outside the examination area, due to potential reactions from giving blood.



SOLUTION

To address these requirements the centre selected Konica Minolta's Video Solution Services (VSS), chosen for its high-quality images, the ability to manage important areas from a single networked server, and strong cybersecurity given the sensitive nature of the data. Konica Minolta working closely with its local partner to map out and install the VSS solution.

For access control at the main entrance for donors and side entrance, two door stations were installed. The entrance and reception area are monitored using two Konica Minolta Q26 360° view camera, with a further two D16 cameras installed in the courtyard area. The system is in operation 24 hours a day and can be viewed from any PC by authorised personnel with correct credentials.

Following the initial phase of the project a thermal imaging camera with a thermal radiometer sensor was installed during the pandemic, to detect if a blood donors body temperature is above the maximum 37.5°C. Due to strict data protection legislation in the healthcare sector, the system only emits an acoustic signal to the reception staff, to indicate that a person has an elevated temperature. No images are displayed on the PC. The donor is then discreetly asked to move to another room for further medical examination. The system is also to measure the temperature of employees and other visitors.

BENEFITS, RESULTS, ROI, FUTURE

The General Manager of the donation centre says, "The donors are prepared to give a piece of their life. The least we can do is offer them a five-star reception and care with the help of the Konica Minolta VSS solution — especially when it comes to matters of health and safety."





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LET'S TALK

Contact us to find out how we can support, protect and optimise your business today and in the future:

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