

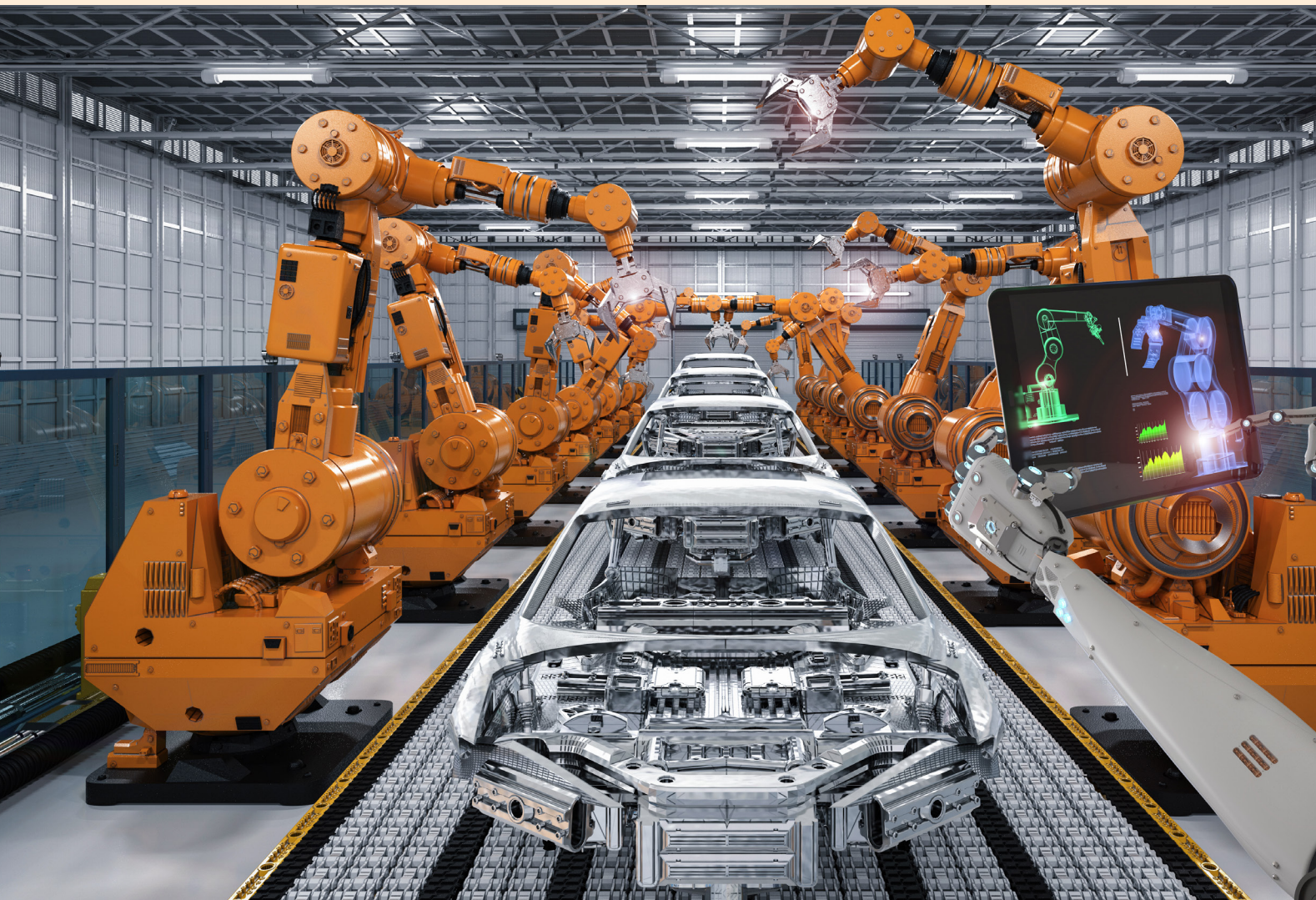


KONICA MINOLTA



**IT SOLUTIONS AND SERVICES
PROVIDED TO AUTOMOBILE
INDUSTRY MANUFACTURER**
FOR INCREASED SUPPORT, EFFICIENCY, AND RELIABILITY

Giving Shape to Ideas



CUSTOMER

A luxury/sports car manufacturer with 1,600 employees.

SERVICES DELIVERED

An integrated document management and business process management solution.



CHALLENGES

The dynamic luxury/sports car manufacturer was enjoying rapid growth of an average of 30% per year for over a decade. However, this also brought challenges in terms of its IT systems matching this pace of business expansion. Its IT systems are the lifeblood of the business, catering for core activities such as work orders, procedures, parts testing, and certifications etc.

Having thoroughly reviewed its ongoing needs, the business's IT leaders identified the requirement for a powerful document Management solution and business process management tool to ensure its systems would meet the demands of ongoing growth and success. The main requirements that were identified were:

- Flexibility
- The ability to make quick and constant changes
- A graphic UI for workflow and state transition with high features availability
- Powerful importing tools
- Powerful integration abilities
- Strong localised IT support

Understanding it needed the support and assistance of a dedicated professional IT partner, the company approached Konica Minolta to find the right solution for its needs.



SOLUTION

After close consultation with the IT management team and key business leaders, the Konica Minolta team proposed and implemented a solution that would integrate all the business's processes into a powerful centralised Document Management Solution and Business Process Management system, using a sophisticated document management platform.

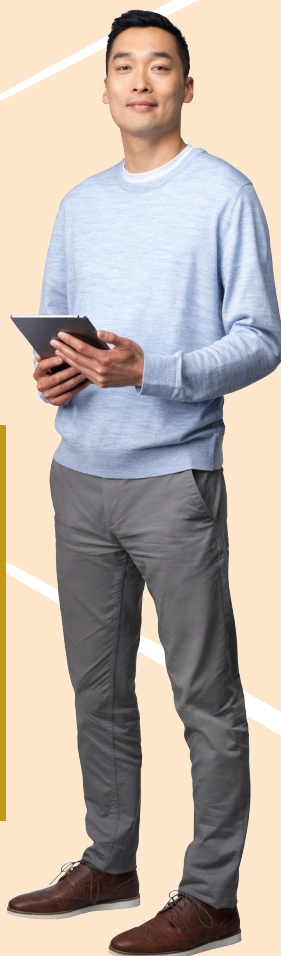
As the business lacked a Microsoft Active Directory structure, Konica Minolta introduced importing tools to import users, roles, teams, departments, and organisation structure from SAP. A total of six different excel files was exported from SAP and imported into the new document management platform. The Konica Minolta team defined 12 different sub-processes in a single process and using VB Scripts (in workflow) and an optimising process, the result was a single dynamic company-wide solution. To ensure full usability, at the end of each process an approved document was published on SharePoint for access by employees that don't have an licence.

BENEFITS, RESULTS, ROI, FUTURE

The car manufacturer now has a powerful single dynamic process solution that meets all its stipulated criteria and that is used by the entire organisation. The fully future-proofed solution enables the business to coordinate all its processes whilst having the flexibility to scale operations to meet future growth demands.



KONICA MINOLTA



63%

OF IT DECISION MAKERS
SAY THAT SECURITY IS
THE MOST IMPORTANT
INVESTMENT BETWEEN
NOW AND 2025

 **Microsoft**
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LET'S TALK

Get in touch and talk to one of our consultants today about how
Konica Minolta and our expert IT team can help your business
enjoy the extensive benefits of managed IT.
www.konicaminolta.co.uk/managed-it-services

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